

**TITLE 17 PUBLIC UTILITIES AND UTILITY SERVICES**  
**CHAPTER 11 TELECOMMUNICATIONS**  
**PART 26 811 SERVICES**

**17.11.26.1 ISSUING AGENCY:** New Mexico Public Regulation Commission.  
[17.11.26.1 NMAC - N, 2-28-07]

**17.11.26.2 SCOPE:** This rule applies to all telecommunications carriers operating in New Mexico subject to the jurisdiction of the commission pursuant to applicable laws.  
[17.11.26.2 NMAC - N, 2-28-07]

**17.11.26.3 STATUTORY AUTHORITY:** The New Mexico Public Regulation Act, Sections 8-8-4 and 8-8-15 NMSA 1978; Chapter 63, Article 7, Sections 63-7-1.1A(1) and 63-7-1.1A(2) NMSA 1978; the New Mexico Telephone and Telegraph Company Certification Act, Section 63-9-1 et seq. NMSA 1978; the New Mexico Telecommunications Act, Section 63-9A-1 et seq. NMSA 1978; the Cellular Telephone Services Act, Section 63-9B-1 et seq. NMSA 1978; and the Rural Telecommunications Act of New Mexico, Section 63-9H-1 et seq. NMSA 1978.  
[17.11.26.3 NMAC - N, 2-28-07]

**17.11.26.4 DURATION:** Permanent.  
[17.11.26.4 NMAC - N, 2-28-07]

**17.11.26.5 EFFECTIVE DATE:** February 28, 2007, unless a later date is cited at the end of a section.  
[17.11.26.5 NMAC - N, 2-28-07]

**17.11.26.6 OBJECTIVE:** The purpose of this rule is to implement 811 as the toll-free, abbreviated dialing code to be used by the public to provide advance notice of excavation activities to one call notification systems and thereby to underground facilities operators as required by federal law.  
[17.11.26.6 NMAC - N, 2-28-07]

**17.11.26.7 DEFINITIONS:** [RESERVED]

**17.11.26.8 RELATIONSHIP TO OTHER COMMISSION RULES:** Unless otherwise specified, this rule is not intended to supersede any other rule of the commission but to supplement such rules. Nevertheless, if any provision of this rule is inconsistent with the provisions of any other commission rule, the provisions of this rule shall apply. The responsibilities of New Mexico one call notification systems relating to 811 implementation are prescribed in 18.60.6 NMAC.  
[17.11.26.8 NMAC - N, 2-28-07]

**17.11.26.9 RESPONSIBILITIES OF TELECOMMUNICATIONS CARRIERS:** All telecommunications carriers operating in New Mexico shall route all 811 calls made in the state of New Mexico to New Mexico One Call, Inc.

**A.** Local calls. All wireline telecommunications carriers operating in New Mexico shall route all 811 calls made within New Mexico One Call, Inc.'s local calling area to New Mexico One Call, Inc.'s local phone number.

**B.** Toll calls. All wireline telecommunications carriers operating in New Mexico shall route all 811 calls made within New Mexico but outside New Mexico One Call, Inc.'s local calling area to New Mexico One Call, Inc.'s toll free phone number.

**C.** Wireless carriers. Wireless and other non-wireline telecommunications carriers operating in New Mexico may route 811 calls either to New Mexico One Call Inc.'s local phone number or to New Mexico One Call Inc.'s toll free phone number.

[17.11.26.9 NMAC - N, 2-28-07]

**17.11.26.10 TARIFFS FOR 811 SERVICES:**

**A. Tariffed rates prohibited.** A wireline telecommunications carrier shall not impose any rate, charge or fee for the provision of 811 services as required by this rule.

**B. Terms and conditions to be filed as tariffs.** A wireline telecommunications carrier shall file terms and conditions for the provision of 811 services as tariffs pursuant to applicable law.  
[17.11.26.10 NMAC - N, 2-28-07]

**HISTORY OF 17.11.26 NMAC:** [RESERVED]